Impero IT Services
YOU,WE&IT®

www.imperoit.com



Trust Built. Intelligence Scaled. Impact Delivered.

Quarter 3 - 2026

REVIEWED ON Clutch ★★★★★ 40+ REVIEWS

ISO 27001:2013

FEATURED IN Forbes

Deeper Trust. Expanding Possibilities.

Q3 brought together new relationships, new opportunities, and new steps forward. From welcoming our client to India and strengthening our presence in KSA to achieving our ISO/IEC 42001:2023 certification, this quarter was about turning our capabilities into meaningful experiences and creating stronger foundations for the future.

Building Connections That Go Beyond Technology

Technology may connect businesses, but people create the relationships behind it. This quarter, our engagements focused on bringing teams closer, sharing experiences, and creating opportunities to understand each other beyond projects and deliverables.





Jack & Tomas Visit to Our Ahmedabad Office

We were pleased to host the Tami Payment team, our partner in the payments industry, at our Ahmedabad office. Working sessions were mixed with real conversation, time spent getting to know the people behind the work, and moments that had nothing to do with work at all.

We made sure the welcome matched the occasion, and the pace clearly stood out to them too, a different rhythm, they said, from the usual straight-to-business meetings abroad. It felt less like a client visit and more like two teams that had actually spent time together.

It's a small thing, but it's part of how we work: partnerships run better once people have sat across the table from each other, not just across a call.





A Stronger Commitment to KSA

KSA continues to be an important market in our global journey. This quarter, we welcomed Abdulhalem Al-Solaimani as Principal, KSA Operations, bringing extensive experience in commercial leadership and strategic partnerships to our growing presence in the Kingdom.

That experience is already changing how we show up there. Based in Riyadh, Abdulhalem puts us closer to the conversations, relationships, and opportunities shaping the market, not just over calls, but across a table.

It's part of a longer view: building the kind of local presence and partnerships that help businesses adopt AI and enterprise technology, in step with Saudi Arabia's own Vision 2030 ambitions.




QAMS CERTIFICATION

Certificate of Registration

This is to certify that

IMPERO IT SERVICES PRIVATE LIMITED

B/1/301, WEST GATE BUSINESS BAY OPP. ANDAJ PARTY PLOT S. G. HIGHWAY, MAKARBA, AHMEDABAD-380051, GUJARAT, INDIA

Has been assessed and certified by QAMS Certification As meeting the requirements of:

ISO/IEC 42001:2023

(Information technology — Artificial intelligence — Management system)

For the Following Scope of Activities:

PROVISION OF SOFTWARE DEVELOPMENT SERVICES INCLUDING MOBILE APPLICATION DEVELOPMENT, WEB APPLICATION DEVELOPMENT, AI-POWERED INTELLIGENT SOLUTIONS, CUSTOM WEB PLATFORMS, ENTERPRISE SOFTWARE, AND BESPOKE SOFTWARE SOLUTIONS

Certificate Number :: 23UIBH6205

Date of issue :: June 17, 2026
First Surveillance Audit on or before :: June 16, 2027
Second Surveillance Audit on or before :: June 16, 2028
Re-certification due on :: June 16, 2029

To verify certificate visit at:

Authorised Signatory
QAMS Certification
D- 83, Sector 10, Noida- 201301
Uttar Pradesh, India

Accreditation Body: UKA Forum Limited, 71-75, Shelton Street, Convent Garden, London, WC2H 9JQ

Keeping Pace With AI. Raising the Standard Behind It.

AI is moving quickly from experimentation into everyday business. As its role grows, so does the need for organisations to understand how AI is developed, managed, and used responsibly.

Our official **ISO/IEC 42001:2023** certification is one part of that journey. The international standard provides a structured framework for establishing and continually improving an Artificial Intelligence Management System, with a focus on responsible AI, governance, risk management, transparency, and continual improvement.

For us, the certification is not just about having a certificate on the wall. It gives us a structured framework to strengthen how we manage and use AI, with greater focus on governance, risk, responsibility, and oversight. As AI continues to evolve, having the right structure helps us evolve with it.

From AI Capability to AI Readiness: What Comes Next

AI is moving quickly from answering questions to working toward goals into everyday business. As organisations move from asking what AI can do to putting it into real workflows, the conversation is changing.

Trust as the Foundation of Enterprise AI

AI is becoming more capable, more connected, and more independent. Agentic AI can now take on tasks, interact with systems, make decisions, and move through workflows with less human intervention.

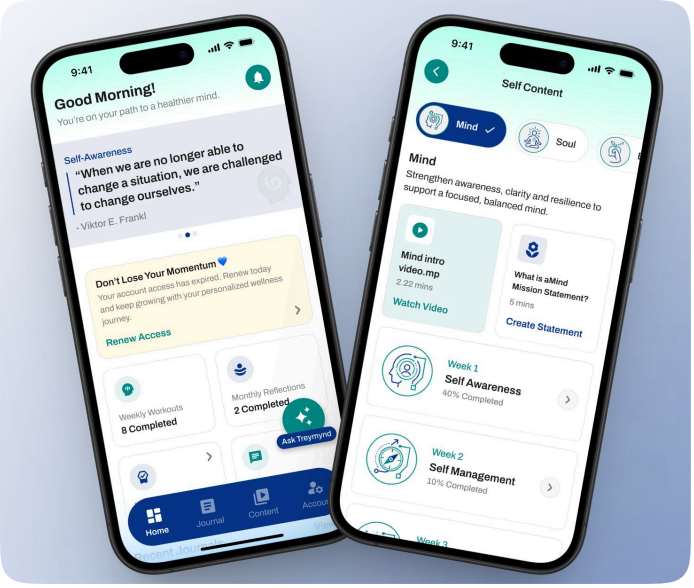
That creates an important shift. As technology takes on more responsibility, organisations need stronger ways to understand, manage, and monitor how AI operates.

Trust starts with the basics: knowing where information comes from, protecting sensitive data, understanding how systems make decisions, defining clear access and permissions, and keeping the right level of human oversight.

The next generation of digital products will need intelligence. But intelligence supported by strong governance, secure technology, and human accountability is what can turn AI into something businesses can truly rely on.

Turning Complex Problems Into Practical Solutions

Our work spans different digital experiences within the education, care and wellbeing space, but the approach remains consistent: understand the context, design around real human needs, and build technology that makes a meaningful difference.



Turning Mind Health Support Into a Connected Journey

HealthTech

A mobile first platform powered by cloud architecture, secure data management, and connected APIs, bringing users, coaches, and administrators into one structured mind health journey.

The Challenge: People looking for structured mind health support often had to choose between personalised coaching that was difficult to scale and generic wellness applications that lacked continuity.

Our Approach: Our focus was to turn the defined mind health methodology into a simple digital experience, making each stage of the journey easier to follow, manage, and track.

Inside the Platform:

- Personalised focus areas across domains, components, and subcomponents.
- Guided videos and an Aspirational Mission Statement flow.
- Weekly journaling and monthly reflection cycles.
- Coach access to user journals and progress.

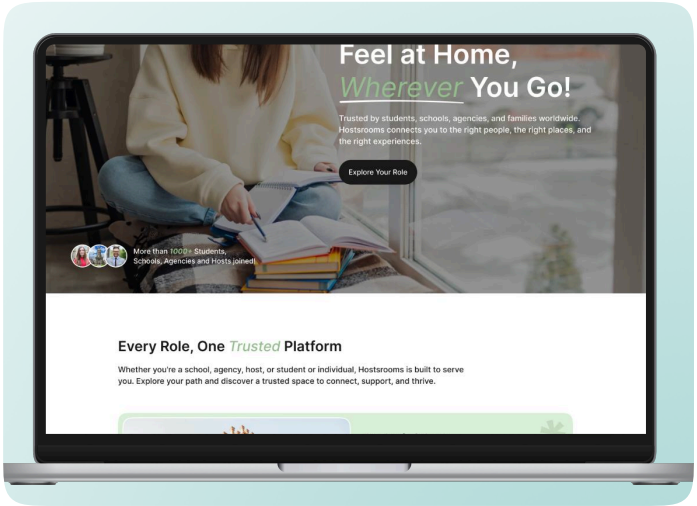
The Impact: The platform brings key activities, reflections, and progress into one structured journey. Users can follow their progress over time, while coaches can access relevant information in one place, making it easier to understand where each user is in their journey and provide more informed support.

Making International Student Placement Simpler

EdTech

Built for the international education and student placement space, the platform connects students, hosts, agencies, language schools, and administrators in one place.

The Challenge: Managing student placements means coordinating bookings, host checks, documents, payments, and communication across multiple stakeholders and systems.



Our Approach: We brought these processes together in one web platform with role based access, host vetting, student matching, booking, and placement management.

Inside the Platform:

- Host vetting and background check workflows.
- Secure access based on each stakeholder's role.
- Student and host matching.
- Booking and placement management.
- Centralised information and communication.

The Impact: A more connected placement journey with better visibility, simpler coordination, and easier tracking for everyone involved.

Moments That Bring Us Together

Q3 gave our teams more than moments to celebrate. It created opportunities to connect beyond roles, learn from each other, build stronger team bonds, and bring fresh energy back into our work.





- 🥷 **Celebrating the Extra Mile:** Our quarterly awards recognise the people who go above and beyond, celebrating the dedication, ownership, and effort that make a real difference.
- 🤖 **AI Curiosity in Practice:** Our in-house AI session gave teams practical exposure to emerging possibilities, encouraging curiosity and new ways of thinking about how AI can shape everyday work. way we work.
- 🎾 **Competition Meets Team Spirit:** Our first Pickleball Tournament brought 50+ teams together, creating healthy competition, stronger connections, and plenty of team spirit beyond the workplace.





Building What's Next

The work is already moving forward. New opportunities are taking shape, AI is becoming more practical across our work, and our teams are building on what we learned this quarter. Q4 is about turning that progress into outcomes that matter.

🚀 *More updates, more milestones, all on our LinkedIn.*